



# Morristown Regional Diagnostic Center Reopening Guidelines

**Morristown's Diagnostic Center will be operating under a social distancing protocol for the safety of our patients, visitors, and team.**

## Arrival Protocol

Upon arrival, all patients will be directed to wait in their car and to call us at (423) 492-6502. At that time, we will gather any pertinent registration information.

## COVID-19 Screening Process

Every patient who presents to MRDC will go through a short screening around COVID-19 which involves a contact history as well as symptom and fever attestation.

- **If they do not pass**, they will be asked to contact your office for follow up and rescheduling.

- **If they do pass**, their test and procedure will be conducted; however, only the patient will be allowed in the building.

**Visitors will be asked to remain in their cars.**

## Managing Patient Expectations

To help manage patient expectations and anxieties, please proactively share this process with your patients and we will reinforce during all interactions as well.

## Pledge of Excellence

We are excited to be reopening our services for your practice and our community. We look forward to continuing to provide excellent service, even under these new circumstances.

**If you have any questions, please don't hesitate to call us at (423) 492 6502.  
Thank you!**

