

What to do if you're coming to Morristown-Hamblen Healthcare System:

We understand you have concerns about coronavirus, and keeping you and your family healthy is your number one priority. If you become ill and need medical care, Morristown-Hamblen will be there to treat you – but we need your help. If you are experiencing fever, coughing or breathing problems and you are coming to Morristown-Hamblen's emergency department, please take these steps:

- Call us at **(423) 492-5400** before coming in so we can give you any pre-visit instructions and allow us to prepare for your arrival.
- When you come to Morristown-Hamblen's entrance, you will be screened by a staff member. Once assessed, you may be given a mask and asked to wear it before entering the facility. You will be escorted to the emergency department by a staff member.

Entrance Restrictions

If you are coming to Morristown-Hamblen as a patient or a guest, please know we have limited our entry into the hospital so that our team is able to screen everyone for travel history, fever or respiratory symptoms. Public access to the hospital is now restricted to the entrance located between the Emergency Department and Admission's Entrance (under the large blue awning).

Visitation Restrictions and Screenings

To ensure the health and safety of our patients and staff, visitors will no longer be allowed in the hospital beginning March 21, 2020. Exceptions include:

- Visiting a loved one for end-of-life care
- A visitor vital to the care of the patient
- Patients coming for surgery or testing may have one caregiver accompany them
- Women giving birth may have one birthing partner, doula, or caregiver

To learn more

For more information about COVID 19, please visit our website, <https://www.morristownhamblen.com/> for a link to a special coronavirus page with current updates, frequently asked questions, information about how to protect yourself and your loved ones, and links to trusted resources like the CDC and Tennessee Department of Health.

Please know we are actively working with local, state and federal agencies to provide our community the best care in response to this evolving situation. Thank you for understanding our new restrictions are in place for the safety of our patients, staff and you. By working together we can help stop the spread of coronavirus – and SAVE LIVES!